THE CARE CONTINUED — SAFELY
For the more than 80,000 isolated and at-risk elderly Jews JDC serves in the former Soviet Union (FSU), the pandemic has made a difficult situation worse. To continue providing aid safely, JDC instituted new protocols to protect both clients and homecare workers.

PPE DISTRIBUTED TO HOMECARE WORKERS:
- 10,340,000+ total personal protective equipment (PPE)
- 6,634,000 gloves, caps, robes, and other protective gear
- 3,517,000 masks
- 190,000 sanitizers, soap, wipes, etc.

WE PROVIDED AID TO THE WORLD’S POOREST JEWS
JDC opened volunteer hotlines to ensure quarantined elderly had human contact. Over 200 homecare workers were able to reach clients by private transportation when public transportation was not available.

INNOVATION IN THE FSU
JDC’s JOINTECH program distributes smartphones specially designed for the elderly and other tech solutions to isolated, lonely, and vulnerable elderly Jews. Click here to watch.
IMMEDIATE AND LONG-TERM IMPACT

When the coronavirus emergency hit Israel in March, it set off two parallel crises: one medical, and one humanitarian. With the Government of Israel and other major partners, JDC worked around the clock to address the needs of thousands of Israelis, ensuring populations on the margins and the organizations that serve them were not left behind.

EMERGENCY RESPONSE

- **32,000** older adults were provided with basic needs and services throughout Israel.
- **5,400** Holocaust survivors were paired with volunteers who maintained daily contact and provided additional services where needed.
- **$4.2 million** in stipends and rent subsidies was distributed to some 2,500 young adult students in Israel who have no family support.

PARTNERSHIPS BROUGHT SWIFT SUPPORT TO ISRAEL’S MOST VULNERABLE

BRIDGING ISRAEL’S DIGITAL GAP

The Hanoch Digital program helps ultra-Orthodox Israelis navigate technology and confidently enter the job market — skills more important than ever. Click [here](#) to watch.

BIG IMPACT

- **25** reports and 9 in-depth consultations about the pandemic’s affect were provided to the Government of Israel by the Myers-JDC-Brookdale Research Institute.
- **53.3 million** shekel first-of-its-kind NGO grant fund was founded by JDC.
LEARNING OPPORTUNITIES
ADAPTED AND INNOVATED

When the pandemic struck, we leveraged existing infrastructure to provide support to these front-line responders.

30+ care professionals from Jewish communities across Europe received guidance and the support of a robust professional network from online sessions offered by the European Council of Jewish Communities in partnership with JDC.

40 community leaders from ten countries across Latin America participated in a JDC-organized network to share best practices and respond to the needs of the most vulnerable.

280 Homecare coordinators participated in webinars about remote care and online work with elderly.

2,000+ attended JDC-run webinars for geriatric professionals and representatives from around the world.

504 staffers at Hesed, Jewish Family Services and Volunteer Centers across the FSU participated in 13 online trainings designed to maintain essential social services and build resilience.

CARE PROFESSIONALS RECEIVED SUPPORT AND TOOLS TO PIVOT

ALONE IN THESE FOUR WALLS”

Holocaust survivor Liliya Zeldich lives alone in Kyiv, Ukraine, and depends on JDC for food, medicine, and homecare. Click here to watch.
CULTIVATING A JEWISH FUTURE

Strong community has proven vital during the coronavirus pandemic, both as a safeguard against isolation and a powerful tool for sharing knowledge and resources. That’s why JDC has continued to leverage its expertise to support Jewish communities worldwide.

- **3,218** clients received food delivered by volunteers
- **6,075** elderly called regularly by volunteers
- **973** volunteers took active part in online activities for elderly and children at-risk
- **791** children in need received free schools supplies in September, thanks to a Volunteer Center campaign that spanned five countries. They raised double the amount from last year
- **600** European top community professionals and lay leaders from 39 countries took part in an e-Summit that strengthened collaboration and resilience in times of COVID-19
- **13,700** adults in the US were reached with JDC Entwine virtual programming
- **Over 32,000** people reached by 6,000 volunteers in the FSU

JEWISH COMMUNITY LEADERS AND VOLUNTEERS SPRUNG INTO ACTION

“In a Volunteer”: Katya’s Story

When the pandemic began, Moldovan teen Katya Rybak jumped into action, organizing a volunteer initiative to deliver hot meals to elderly Jews. Click here to watch.
HELPING THE “NEW POOR”
The pandemic pushed thousands of Jewish families into economic distress and left those already struggling with even greater challenges.

- **1,600** Jewish households across 11 European countries received monthly aid from the Relief Fund; since May 2020, the Fund has disbursed $1,080,000.
- **700** Jewish families in Argentina had their needs met by JDC in partnership with the country’s main Jewish community care organizations.
- **800+** children we helped with homework and other projects by volunteers.
- **9,000** children and families in 27 countries received monthly financial aid for food, medicine and other basics.
- **6,200** children in the FSU, many with disabilities.
- **190** families in Morocco, Tunisia, and Turkey.

**EMERGING NEEDS IN LATIN AMERICA**
In Argentina’s poorer provinces, JDC’s humanitarian relief fund is ensuring families in need are able to pay their bills and put food on the table. Click [here](#) to watch.
UPDATE FROM ADDIS ABABA

JDC’s response in Ethiopia centered on delivering critical public health information and providing clean water handwashing stations. Click here to watch.

TIKKUN OLAM IN ACTION

Guided by our Jewish values, JDC’s COVID-19 response also meets emerging humanitarian needs in the developing world.

- **12,900** people in India and Indonesia received food and hygiene kits
- **15,200** people in Ethiopia and Indonesia accessed hand-washing stations for improved hygiene
- **1,200,000+** in Ethiopia and Indonesia were reached by a JDC-supported social media campaign focused on hand washing

Brought information, clean water, and soap to prevent contagion in developing countries.
YAKOV’S STORY
Young leader Yakov Shamrin is committed to a Jewish future in the former Soviet Union, starting with his work as a songleader and teen club leader in Moscow. Click here to watch.

“A LIGHT IN THE WINDOW”: SOFIA’S STORY
Retired Jewish preschool teacher Sofia Mandel lives alone in Chisinau, Moldova, and depends on JDC to survive. Her story will inspire you. Click here to watch.

THE JCC RESPONSE: WARSAW
Learn how JDC’s Jewish Community Center (JCC) in Warsaw pivoted to respond to the needs of Polish Jews during the COVID-19 pandemic. Click here to watch.
MOLDOVA

JDC IS
THE GLOBAL JEWISH 9-1-1.